



# District of Lantzville Community Update

District Office Closure, Citizen Satisfaction Survey Results,  
Grant in Aid Applications, Five Year Financial Plan,  
& Transportation Review Open Houses

January 2013

## **Council Meetings in January**

Monday, January 14 – Regular Meeting  
Monday, January 21 – Committee of the Whole  
Monday, January 28 – Regular Meeting

The public is welcome to attend all Council meetings which begin at 7:00 pm at the District Office, 2<sup>nd</sup> Floor, 7192 Lantzville Road.

### **DISTRICT OFFICE CLOSURE**

The District Office will be closed from **Monday, December 24, 2012 to Tuesday, January 1, 2013 (inclusive)**. The District Office will re-open at 8:00 am on **Wednesday, January 2, 2013**.



### **SCHEDULE CHANGE - FOOD WASTE, GARBAGE AND RECYCLING REMINDER:**

When there is a holiday, your regular collection day moves forward a day. This means that due to holidays the collection schedule will be as follows:

**Monday, December 31 - recycling & food waste.**  
**Tuesday, January 8 – garbage and food waste**  
*(Collection days move to Tuesday until the next statutory holiday in February.)*

**A special thank you to the Lantzville Market** for assisting the District every year by selling garbage tags during the holiday season.

## **Citizen Satisfaction Survey**

**THANK YOU** for participating in the District of Lantzville's first ever Citizen Satisfaction Survey!

**Winning ticket numbers of the random prize draw are:**

**Ticket #985250 (CLAIMED)**- Sue F. and her husband were the winners of lunch with Mayor de Jong at the Lantzville Pub.

**Ticket #985301** - Your choice: \$25 credit towards your next utility bill **OR** a free rain barrel.

Please contact the District Office to claim your prize.

## **Citizen Satisfaction Survey – Highlights**

456 responses were received and listed below are a few highlights of the survey:

### **Quality of Life:**

- 61% of respondents describe the quality of life in Lantzville as good or very good.
- 54% of respondents said that Lantzville is a good or very good place to raise children and 51% gave the community a rating of good or very good as a place to retire.

### **District Services:**

- Firefighting services received the highest satisfaction rating, followed by ease of travel by vehicle within the community and the cleanliness of District parks.
- The services that ranked as most important included road repair, firefighting and garbage collection.
- Policy ideas that received the highest levels of support for inclusion in an updated Official Community Plan included zoning to allow residential units above commercial properties, downtown beautification and higher density development.

### **District Finances:**

- In general, respondents felt that the District should rely the same or more on property taxation, user fees and reserves or savings, and the same or less on government grants and borrowing.
- Respondents' top 3 priorities for the next 5 years include improvements to the drinking water system / infrastructure; continue expansion of future phases of community sewer system; and improvements to bylaws / consistent enforcement practices.

### **Customer Service:**

- 33% of respondents reported they agree or strongly agree the District of Lantzville is doing a good job.
- District employees received positive ratings for customer service.
- Newsletters, newspaper ads and meetings (community/neighbourhood) ranked as the top 3 ways in which respondents prefer to be engaged in municipal matters.

The full report can be viewed on the District website or in person at the District Office.

## **Transportation Review Open House**

**Date:** Wednesday, January 16, 2013  
**Times:** 2:00 – 4:00 pm **or**  
 7:00 – 9:00 pm  
**Location:** District of Lantzville Office (2<sup>nd</sup> Floor)

The District of Lantzville and Boulevard Transportation Group have begun work on a transportation review that will address transportation needs in the District. The review will:

- √ Explore improving road, bicycle, and pedestrian connections within Lantzville as well as to surrounding jurisdictions.
- √ Consider safety improvements within the Village Core as well as improving bicycle and pedestrian facilities for residents to access the natural environment.
- √ Look at traffic calming measures and the use of alternative and low impact road standards.
- √ Include accommodation of all users, encourage appropriate speeds, minimize District infrastructure costs, incorporate roadside swales and the use of porous materials, vegetative buffers, and provide separation between pedestrians and vehicles where necessary.

An Open House is being held to gather information from residents and stakeholders on existing areas of concern. Information boards and maps of existing transportation infrastructure and previously identified issues will be available for review. Attendees will have an opportunity to speak directly with the project team to provide suggestions and areas of improvement. Exit surveys will be available for additional input.

A second open house will be held in March 2013 to allow residents and stakeholders the opportunity to review the findings and recommendations of the study.

For more information about the 2012 Transportation Review, please contact:

- Fred Spears, District of Lantzville Director of Public Works at 250.390.4006; or
- Nadine King, Boulevard Transportation Group at 250.388.9877

## **Five Year Financial Plan (2013-2017)**

Council will begin its Financial Planning process in January and invites the public to provide feedback either in writing or by attending upcoming Committee of the Whole Meetings. These meetings are open to the public and, as with all Council meetings, the public is invited to participate at the end of the meeting. Committee of the Whole Meetings are scheduled as follows:

- Monday, January 21
- Wednesday, February 13 (*note change of day*)
- Monday, March 4
- Monday, April 15

## **Public Notice – 2013 Grants in Aid**

Please be advised that Council of the District of Lantzville will receive applications for Grants in Aid for the 2013 calendar year. The primary purpose of a grant in aid is to provide financial assistance to an organization for a specific project or event that benefits the residents of the District of Lantzville. The organization should be registered as, or belong to a parent Society under the laws of British Columbia and/or Canada. Preference will be given to organizations that are locally based and whose efforts are community based in nature. The Council of the District of Lantzville will not grant monies for a 'for profit' organization.

Applications must be completed and submitted to the District Office, no later than **Thursday, January 31, 2013**. Application forms, including guidelines may be obtained from the District of Lantzville Office, 7192 Lantzville Road, or you may download an application from the District of Lantzville's website. Any inquiries – please call the District Office at 250.390.4006 or email: [district@lantzville.ca](mailto:district@lantzville.ca).

## **Are you a private recreation provider in the District of Lantzville?**

If you operate a private recreational business in Lantzville, the Parks and Recreation Commission would like to add your name to the list of private recreation providers. This list is available to the public on the District's website or by picking up a copy at the District Office. Please contact the District Office with the details of your business and it will be added to the list.

## **Firework Restrictions - Permit Reminder**

The District of Lantzville requires that a permit be obtained from the District Office and approved by the Fire Chief before fireworks can be discharged.