

|                     |                                  |   |                    |
|---------------------|----------------------------------|---|--------------------|
| <b>For Info of</b>  |                                  | <b>Campbell River Long Term Care Project</b>      |                    |
|                     | ✓                                | <b>Nanaimo Long Term Care Project</b>             |                    |
|                     |                                  | <b>Western Communities Long Term Care Project</b> |                    |
| <b>Prepared for</b> | District of Lantzville           |   |                    |
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## 1 BACKGROUND

Island Health's long-term care (LTC) project team is committed to an engagement process that ensures the public has opportunities to stay informed and provide ideas and preferences for the three new LTC homes being built in Campbell River, Nanaimo/Lantzville and Colwood.

To this end, and as part of the District of Lantzville's process to amend its rezoning bylaw, Island Health held the following three open houses at Costin Hall in downtown Lantzville:

- Wednesday, September 3 from 3 - 5pm
- Friday, September 5 from 9 - 11am
- Saturday, September 6 from 1 - 3pm

This was the second set of public open houses provided in Lantzville and were the result of design changes to incorporate operational efficiencies and mitigate the project cost.

## 2 ANALYSIS

The first open house on September 3 attracted 39 attendees; 46 attended the September 5 session; and 40 people came out on September 6, for a total of 175 people. Each open house had 10 posters arranged to allow attendees to flow naturally from high-level site overviews to detailed renderings that showcased not only the proposed designs, but how they would be situated within the neighbourhood and site. See [Appendix A](#) for photos of the space and interactions.

The Lantzville Open Houses received primarily positive feedback and some concerns. 20 comment cards were filled out with comments and suggestions (see [Appendix B](#) for the full suite of comments).



## 1. Strong Community Support

Many comments expressed enthusiastic support for the project, emphasizing its importance and urgency:

- Described as a “required facility” and “much needed.”
- Calls to fast-track approvals and avoid delays.
- Appreciation for Island Health’s initiative and the thoughtful design.

## 2. Design and Amenities

There was praise for the design and suggestions to enhance resident experience:

- Commended for being “brilliant,” “stunning,” and “impressive.”
- Requests for outdoor areas with water features, seating, and fresh air.
- Suggestions to include multi-bed units for couples and ensure accessibility (e.g., space for wheelchairs and lifts).

## 3. Location and Zoning

The location was generally well-received:

- Seen as ideal due to proximity to a transit hub.
- Support for building up to six storeys, with some urging full land development.

## 4. Operational Considerations

Some comments focused on staffing and affordability:

- Hope expressed for well-trained, caring staff.
- Desire for the facility to be subsidized.
- Requests for more information on hiring and employment opportunities.

## 5. Infrastructure and Environmental Concerns

A few concerns were raised:

- Traffic flow and volume in a small community.
- One person expressed opposition to rain gardens or retention ponds due to fear of attracting rats.



The overall tone was highly positive, with gratitude for the presentation and excitement about the project's potential to serve the community's aging population.

The open houses were staffed by members of the Island Health project team and architects from Stantec.

### **3 NEXT STEPS**

All public comments will be reviewed for consideration as the project moves forward. When possible, the comments will be used to inform aspects of the design.

### 4 APPENDIX A: PHOTOS FROM THE OPEN HOUSES







**5 APPENDIX B: PUBLIC COMMENTS**

|   |
|---|
| No rain gardens, no retention/detention ponds = No rats   |
| Please provide outdoor areas with sounds of water, places to sit and opportunities to breath fresh air.   |
| Thank you for hosting this meeting. I believe it is a “required facility” and as such should not require approval by the District of Lantzville. As well, please develop the land to full capacity. |
| Good presentation and information. Thank you for bringing this to Lantzville!   |
| I am excited to see Island Health support the mid-island with much needed LTC beds and hospice.   |
| This is a huge benefit to Lantzville. I have no issues with 6 stories on this site. To deny appropriate zoning would be a big mistake.  |
| Brilliant design so patients can be the best they can be in their final years. 10/10 stunning thoughtfulness in its creation.   |
| I am still concerned about traffic quantity and traffic flow and impact on a small community.   |
| Most impressive, the sooner the better.   |
| Let’s get this going. Fast track every level of government sign off.  |
| Hopefully staff is properly educated and caring. Plans look wonderful. Can’t wait to visit it.  |
| Please don’t delay. Long overdue.   |
| Thank you. Lovely presentation. Friendly knowledgeable people.  |
| Great location, adjacent to transit hub. Some multi-bed units should be included for couples, loneliness. Ensure there is sufficient room around beds for wheelchairs, overhead lifts and stuff.    |



I hope it is subsidized.

These drawings look amazing. Looking forward to having this home in our neighbourhood.

This will be a perfect asset for this community. We need this badly in Nanaimo. I hope you expedite the approval! I'm beyond my best before date and need this. All the best for moving forward.

Impressive graphics. "Bring it on"

This facility is needed in the community. Need more information regarding actual hiring areas.

Much needed. Nicely planned.